

## **TERMS OF SERVICE**

Last updated January 3, 2025

### **AGREEMENT TO LEGAL TERMS**

The company MURINEDDU CAPITAL DI PAULO MURINEDDU, operating as LakeNetworks (referred as "LakeNetworks", "us", "we", "our", "company"), registered in Italy with legal address in VIA GAMBELLA 4, 07037, SORSO (SS), VAT number: IT02786130902 CF: MRNPLA00B14I452I manages the website LakeNetworks.it (the "website") and provides all the related services (collectively, the "services"). Accessing the services implies acceptance of these Terms of Service. Every terms should be accepted by the user, including any future updates, differently, we advice not to proceed using our services.

### **1. CONTRACT DURATION AND TERMINATION**

Clients may discontinue using the Services at any time by accessing the reserved area and submitting a cancellation request. However, the contract duration is tied to the chosen billing period and no refunds are provided for unused periods. The contract may be terminated by either party with 30 days notice, where specified by the service, except as indicated in article 5.

### **2. PAYMENTS AND BILLING**

- a. Payments must be made exclusively using the methods indicated during the checkout process.
- b. Refunds are not allowed after 72 hours from the service activation.
- c. In case of payment disputes, we reserve the right to suspend or terminate the services.
- d. We reserve the right to apply interests and/or fees necessary for debt recovery in cases of late payments.

### **3. RENEWALS**

Services must be renewed within 5 business days from their expiration date, after which, the services will be temporarily suspended. In the event of prolonged outstanding payment, the service will be permanently deleted 7 business days after the expiration date. For legal reasons, we may be required to retain a copy of the data for up to 12 months (in accordance with Law 155/2005).

### **4. CLIENT RESPONSIBILITIES**

Clients are responsible for protecting and backing up their data hosted on our services. LakeNetworks cannot be considered liable for any damages or data loss.

## **5. ALLOWED USE AND FORBIDDEN CONTENTS**

Failing to comply with the present article will result in immediate service suspension/termination as well as immediate notification to authorities when necessary.

- a. The use of our Services for offensive, harmful, or illegal purposes, under the laws of the European Union, is strictly forbidden.
- b. Uploading, hosting, or distributing copyrighted material without owning its right is not allowed.
- c. Uploading, hosting, or distributing child pornography as defined by Italian/European Unions law and established jurisprudence is strictly prohibited.
- d. Activities such as phishing, spam, DDoS attacks, or excessive resource usage is not allowed and will result in immediate service suspension.

## **6. LIMITATIONS OF LIABILITY**

- a. LakeNetworks does not guarantee uninterrupted access to the Services and is not responsible for losses caused by interruptions or technical failures unless otherwise stated in the contract.
- b. If the services include IP address allocation, we reserve the right to change the assigned IP address with 48 hours notice.
- c. We provide basic support for minor issues. For dedicated assistance, we reserve the right to charge additional fees.

## **7. DDoS PROTECTION**

Services include standard “sensor mode” protection against DDoS attacks, ensuring automatic detection and filtering of attacks up to 400Gbit/s.

## **8. CLIENT DATA AND KYC**

- a. Clients must provide accurate information during registration. In the case of fake data, LakeNetworks reserves the right to request documents (e.g Personal IDs) or suspend/terminate the service.
- b. In case of repeated violations of these Terms of Service, all purchased services may be suspended and/or terminated. We reserve the right to reject new registrations associated with the same entity.

## **9. FAIR USE POLICY**

Resource usage, such as – but not limited to – bandwidth, is governed by a fair use policy. If usage exceeds 5 times the average of our user base, we reserve the right to contact the client to establish additional charges.

## **10. CHANGES TO THE TERMS**

LakeNetworks reserves the right to amend these Terms at any time. Updates will be communicated via our website, and continued use of the Services will constitute silent acceptance of the changes.

## 11. CONTACTS

For any question or assistance, you can reach us via:

- Email: [info@lakenetworks.it](mailto:info@lakenetworks.it)
- Phone: +39 0318366661
- Address: Via Gambella 4, 07037, Sorso (SS)
- Pec: paulomurineddu@pec.it